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Dated: February 5, 2008

Signature: \_\_\_\_\_

(Randall G. Rueth)

Docket No.: 29516/38347  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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In re Patent Application of:  
Terry Hamer

Application No.: 10/675,431

Confirmation No.: 6194

Filed: September 30, 2003

Art Unit: 2161

For: MANAGING CHANGES IN A  
RELATIONSHIP MANAGEMENT SYSTEM

Examiner: Chelcie L. Daye

**AMENDMENT IN RESPONSE TO NOVEMBER 5, 2007 OFFICE ACTION**

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**INTRODUCTORY COMMENTS**

The Applicant submits the following amendment:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 20 of this paper.